

Reynolds, Jaymi

From: Michael Forster <mforster2@caesars.com>
Sent: Wednesday, August 08, 2012 11:14 AM
To: Donahue, Craig
Cc: Neil Parsons
Subject: RE: Cost Questions

Craig,

If the OS is revoked or has a manufacturer CN attached there is generally no charge for the software. If we purchase the software, the cost is on average \$3000.00 per game. The size and scope that the software replacement effects will dictate the time it takes to install. Generally speaking, software replacement for one game takes roughly 20 minutes. BV canister locks vary in price depending on what style lock and the options you want in the lock for your specific needs. On average, BV canister locks cost ~\$11.00 each and take about 10-15 minutes each to install. Hope this is helpful, Mike

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From: Donahue, Craig [<mailto:Craig.Donahue@casinocontrol.ohio.gov>]
Sent: Wednesday, August 08, 2012 10:22 AM
To: Michael Forster
Subject: Cost Questions

Mike,

I am in the process of analyzing some of our rules and I had a couple general questions for you so that I can gain a better understanding of your costs and labor requirements.

First, on average, what is the approximate cost that you would incur in purchasing a new operating system for a game? For example, if an OS went bad on the floor. How much time would the replacement take to install?

Second, what is the approximate cost of a lock for a BV canister? About how much time does it take to install a BV lock?

Thanks for your help with this,

Craig Donahue

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